

Shipment status in real time for logistics service provider and customers: Rhenus eonova implements logistics app Mobile Track

In late May 2015, the logistics service provider Rhenus eonova has introduced the intuitively easy-to-use logistics app from EURO-LOG for capturing the status of its deliveries

Hallbergmoos-Munich, 17th of June 2015 – Thanks to the smartphone app Mobile Track from EURO-LOG, since late May 2015 the logistics service provider Rhenus eonova and its customers are able to see the status of their consignments in real time. Customers of Rhenus eonova are healthcare institutions, such as hospitals or laboratories. The app gives them direct and independent access to track whether their consignments have been loaded, are in transit or have already arrived at their destination.

“The app complements our existing ERP systems and information tools. It allows our customers to check the status of their goods in real time. With the app Mobile Track from EURO-LOG we have found a solution that allows us to track consignments right through to the ‘last mile’”, reports Vera Krüger, Business Unit Manager at Rhenus eonova.

Thanks to Mobile Track, both Rhenus eonova and their customers know the exact current status of their deliveries in real time. To guarantee this, since late May each loading list carries a barcode, which the drivers have to scan. All the drivers need for this is a smartphone with the app installed. After they have scanned the barcode, the drivers must scan all the loading crates on the load list. This generates the status “loaded”, which is then transmitted in real time to Rhenus eonova’s Internet-based information tool, which the relevant customer can also access. If the smartphone is not receiving a signal when the scan is performed, the app can also be used in offline mode. The data is transmitted as soon as the phone comes within range of a signal again.

On delivery of the goods to the customer, all the consignments are scanned once again. This procedure logs the time and place of delivery. The latter is derived from the GPS coordinates of the smartphone. The following status reports are generated, based on the loading and unloading information: “ready”, “loaded”/“in transit” and “delivered”.

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As well as logging the status, the scan also automatically checks for completeness. In this way, any missing items or loading crates are immediately highlighted.

The Rhenus eonova project meant that EURO-LOG had to make further developments to Mobile Track. In the new version, the app now carries out the loading scan as well as the unloading scan. EURO-LOG was able to complete the project within just two months of starting. Krüger commented, “based on this project, EURO-LOG has proved itself to be a reliable and results-oriented cooperation partner”.

The app is highly intuitive to use, and experience has shown a high level of acceptance of it by drivers. This high level of usability means that user training is generally not required, thus saving time and costs.

See www.eurolog.com/mobiletrack for further information on the logistics app Mobile Track.

Photo material is available [here](#). License notice: Rhenus

About the Rhenus Group and Rhenus eonova GmbH

The Rhenus Group provides logistics services around the globe and has annual turnover amounting to EUR 4.1 billion. Rhenus employs over 24,000 people at more than 390 locations worldwide. The Rhenus business areas – Contract Logistics, Freight Logistics, Port Logistics and Public Transport – manage complex supply chains and provide a wealth of innovative value-added services.

Rhenus eonova is a subsidiary of Rhenus SE & Co. KG, and is the division by which the Rhenus Group serves the Healthcare & Life Science sector. Rhenus eonova is the partner for logistics services in healthcare institutions. The performance spectrum includes, among other things, the operation of regional logistics centres, in-house services and advisory services, the operation of in-house preparation and disposal operations and in-house patient and material transport.

EURO-LOG AG

The IT service provider EURO-LOG was set up in 1992 as a Joint Venture by Deutsche Telekom, France Telecom and Digital Equipment. In 1997 the business became a “people owned company” and, under this dynamic, developed into a leading provider of IT and process integration. Today more than 80 employees at the head office in Hallbergmoos-Munich, with its own computer centres, are providing innovative applications and individual links for continuous efficiency in logistics processes between suppliers, service providers, commerce, industry and customers.

EURO-LOG produces cross-company process solutions for both forwarders and dispatch businesses. For the forwarding industry EURO-LOG offers, among other things, solutions such as Supply Chain Management, Freight Management, Transport Management, Container Management, Time Slot Management and E-Billing. The Dispatch Portal, Mobile Logistics Solutions such as Mobile Track and Pallet Management are solutions specially developed for logistics service providers. These days, customers from the automotive industry, trade, high-tech, electronics, consumer goods, chemicals and pharmaceuticals, logistics services and cooperatives, express parcel services, machine construction and others are using the integration solutions from EURO-LOG.

You may find further information on EURO-LOG under www.eurolog.com/en.